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## **I'm Sorry: Teaching Apologies**

An apology should use pronouns such as “I” and “you” to indicate to the customer that you are on their side. Using “we”, as in the advisor and the company, doesn't transmit to the customer that you are personally interested in them.

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## **Use For Apology Activity**

Create a drawing, a collage or other artwork that illustrates how you feel when you are waiting for an apology from someone and how you feel after you have received an apology.

Write an acrostic poem using the letters from the word 'apology'.

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These Apology Anniversary activity cards for middle years students are free to download.

**Character Lesson:  
Making a Good  
Apology | Education  
World**

as well as how a person might feel receiving the apology (for example, relieved, less upset, less

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angry). You may use the situation cards to prompt students in generating feelings.

**23 Best  
apologizing/saying  
"I'm sorry" images -  
Pinterest**

You screwed up. Now it's time to own it. Knowing how to apologize is a crucial life and career skill. But



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when you write an apology letter, creating a permanent record of an event and your response to it, it's all the more important that you get it right.

Apologizing is an art form few of us ...

## **How to Write an Apology Letter: 3 Examples You Can Use ...**

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But an apology is the key to showing a customer your deep commitment to their satisfaction. Instead of shoveling through insincere apologies with brute force, use our recipe for delivering a genuine and effective customer service apology.

**How to Apologize to**  
*Page 10/29*

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**Customers Effectively  
- Comm100 Blog**

Here he endeavoured to satisfy his passion for activity, partly by sharing in the municipal government of the town and the regulation of its commons, woods and pastures, and partly by the composition of the apology he published under the title of El Nicandro, which

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was perhaps written by an agent, but was undeniably inspired by the fallen ...

**+ Activity Template -  
TESOL International  
Association**

Lesson Plan. Second, explore five themes associated with good citizenship and good character. These include honesty, compassion,

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respect, responsibility and courage. Ask students to explain how they think these five themes relate to making a good apology, and how good apologies contribute to better relationships, communities and societies.

**Teaching Kids to  
Apologize | Dr Michele**  
*Page 13/29*

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## **Borba**

Writing an apology letter to a customer can be a daunting task, especially if you have never done this before. You must choose your words and use the correct format to communicate your feelings to your valued client effectively. A sample apology letter to a customer will come in

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handy offer the right  
format and language to  
use.

## **Things to teach about apologizing | TEFL.net**

Teaching students how  
to apologize is simple  
when you focus on the  
underlying skills and  
steps students need to  
go through. Teach them  
to apologize  
meaningfully, provide

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them with practice opportunities without judgment, and you will see them internalize this powerful social-emotional skill.

## **My Apology letter - Amazon Web Services**

\* Practicing An  
Apology Activity –  
Students will look at 16  
scenarios and decide  
how to apologize using



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the four-part apology.

They will write their responses to each part in each scoop of the ice cream cone. This can be done as an individual or group activity.

## **Email Writing: 10 Classroom Activities | TESOL Blog**

This activity guid  
contains activities and  
games to help students

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learn and use steps to the skills of asking for permission and making an apology. Activities to teach asking for permission and apologizing

**15 Best Social Skills-  
Apology images |  
Social skills ...**

The 5-Step Playbook  
For Teaching Your Kid  
How To Apologize. In

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the teen comedy, Mean Girls, students are asked to gather and publicly apologize to the people they've hurt. One "mean girl," Gretchen, offers a punch of comedy when it's her turn: No mystery here: That's a pretty lame apology. Sure, Gretchen says the words, "I'm sorry."

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**Apology Letter to  
Customer: Format &  
Sample Letters**

Activity 7. Students will write an email based on the rhetorical situation—purpose of the email, addressee, writer's relationship with the addressee, and tone. You can also give students a list of phrases they can use in their email. Activity 8.

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Prepare two emails: one is the original email and the other one is the reply to the original.

**The 5-Step Playbook  
for Teaching Your Kid  
to Apologize**

The goal of this activity is to help your pupils to identify and use their power in positive ways that help and to work together to support

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others in their school  
and their community as  
a whole.

## **16 Apology Statements for Customer Service**

Purpose of the activity

The purpose of the  
activity is to get adult  
ESL students to  
communicate  
meaningfully with their  
classmates, using speech  
acts in the form of

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apologies. Type of activity Individual and group work Objective(s) Skills: Speaking and listening 1) Enable students to properly express an apology

**Use apology in a sentence | apology sentence examples**

Five Steps to Giving a Sincere Apology. Of course, put in your own

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words and values in your discussion, but remember that the key is that kids need to know there must be sincerity in their words. You'll also need to take your child's age and maturity into consideration as you begin the process of teaching the skill.

**The Apology  
Anniversary**

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## **Classroom Activities**

**[and free ...**

Someone offering a good apology gives the other person time to resolve his or her feelings and seek reunification. It is key to avoid putting pressure on the offended party.

Now that your students know what they should include in a good apology, give them a

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chance to practice.

## **SKILL25 Apologizing - Research Press**

Students will learn how to apologize using a four part apology. The resource includes an activity, examples, a poster and task cards. The activities are perfect for your conflict resolution, friendship or social skills lessons and

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work for individual,  
small group or  
classroom school  
counseling lessons! See  
more

**Social Skills Activities**  
**- Apologizing —**  
**CounselorChelsey**

This means that you can  
bring apologies (a  
surprisingly neglected  
topic) into lessons on  
conjunctions (like

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“because”) and will for promises. There are also fun activities you can do with these points like spotting the ones that don't fit (e.g. “I'm sorry your book is looking a bit bashed up.

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