

Cisco Cvp Administration Guide

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List of Online CVP Documentation and He... - Cisco Community

Symptom: The Cisco Customer Voice Portal (CVP) Release 3.1(0) Configuration and Administration Guide on page 5-13 (157) should note that the MRCP client is the VXML gateway IOS and that the same MRCP client driver is used for all ASR and TTS integrations. (Under ASR and TTS Use the Same MRCP Connection) Conditions: CVP 3.0 and 3.1

CVP survivability--CVP_8_5_1_0_0_0_312 - Cisco Community

A workaround is available for the Cisco Unified Customer Voice Portal Software XML Entity Expansion Vulnerability documented in Cisco Bug ID CSCub38366 (registered customers only). To implement the workaround for the Cisco Unified Customer Voice Portal Software XML Entity Expansion Vulnerability, the communication between the Cisco Unified CVP devices must be secured using SSL.

Administration Guide for Cisco Unified Customer Voice ...

Book Title. Administration Guide for Cisco Unified Customer Voice Portal, Release 11.6(1) Chapter Title. Managing Devices. PDF - Complete Book (4.74 MB) PDF - This Chapter (2.19 MB) View with Adobe Reader on a variety of devices

How do I Translation Route a call back into CVP? - Cisco

CSCub38369 A vulnerability exists in Resource Manager (ORM) of Cisco Unified Customer Voice Portal (CVP) that could allow an unauthenticated, remote attacker to overwrite system files. The vulnerability is due to an incorrect parameter check. An attacker could exploit this vulnerability by sending a crafted request to the Resource Manager.

Cisco Unified Customer Voice Portal Operations Console ...

Book Title. Cisco Packaged Contact Center Enterprise Features Guide Release 11.6(1) Chapter Title. Context Service . PDF - Complete Book (10.23 MB) PDF - This Chapter (2.6 MB) View with Adobe Reader on a variety of devices

Administration Guide for Cisco Unified Customer Voice ...

Book Title. User Guide for Cisco Unified CVP VXML Server and Cisco Unified Call Studio Release 11.0(1) Chapter Title. Administration. PDF - Complete Book (3.93 MB) PDF - This Chapter (1.44 MB) View with Adobe Reader on a variety of devices

Cisco Packaged Contact Center Enterprise Administration ...

Book Title. Cisco Packaged Contact Center Enterprise Administration and Configuration Guide Release 11.6(1) Chapter Title. Unified CVP Scripting. PDF - Complete Book (6.57 MB) PDF - This Chapter (2.08 MB) View with Adobe Reader on a variety of devices

Configuration and Administration Guide for Cisco Unified ...

I have figured it out. The SMTP Config is in UCCX Admin. I think the OAMP is from a previous version of UCCX. I did not realize I was reading an old (v. 8) UCCX Admin Guide and we're now on UCCX 10.6. Thanks for your reply.

CUIC Administration Page - OAMP - Cisco Community

The override ANI ECC variable can be used to change that on the outbound call to the agent, details are in the CAG (Configuration and Administration Guide) document. The CVP Configuration and Administration Guide contains information regarding the usage ECC variable call.user.microapp.override_cli.

Cisco Bug: CSCsg22795 - CVP Configuration Guide: Add MRCP ...

Solved: Any one can help with sending Custom SIP Header from CVP to ICM and vice versa .. i have read about that in the SRND and the Config Admin Guide .. but still i can't make sure that the Call.SIPHeader is passed correctly to the ICM .

SNMP Support For CVP - Cisco Community

Following is the list of CVP online documentation available to Cisco customers and partners Cisco Unified Customer Voice Portal (CVP) 7.x Solution Reference Network Design (SRND) Hardware and System Software Specification for Cisco Unified CVP (BOM) ... Configuration and Administration Guide for Cisco Unified Customer Voice Portal ;

Solved: CVP Custom SIP Header - Cisco Community

You can use the CVP Configuration Guide for CVP as a Type 8 Network VRU. The Guide will explain how to translation route from a NIC to the CVP Peripheral, you just need to replace 'NIC' with your Avaya's Routing Client.

User Guide for Cisco Unified CVP VXML Server and Cisco ...

Cisco Unified Customer Voice Portal Administration Guide This document describes the Operations Console, which is a web-based console that enables users to centrally operate, administer, maintain, and provision the Unified CVP solution.

Cisco Packaged Contact Center Enterprise Administration ...

Summary A vulnerability in the Operations, Administration, Maintenance, and Provisioning (OAMP) credential reset functionality for Cisco Unified Customer Voice Portal (CVP) could allow an authenticated, remote attacker to gain elevated privileges. The vulnerability is due to a lack of proper input validation.

Multiple Vulnerabilities in Cisco Unified Customer Voice ...

Hi, Just want to know since the PCCE(Call and Data Server) and CVP are Windows Based. Is there a way for us to have a backup just like in the Linux Based Appliance of Collaboration such as CUCM,CUC and UCCX. Wherein we can perform the Backup thru

Cisco Cvp Administration Guide

Administration Guide for Cisco Unified Customer Voice Portal, Release 11.6(1) Configuration Guide for Cisco Unified Customer Voice Portal, Release 11.6(1) Port Utilization Guide for Cisco Unified Contact Center Solutions, Release 11.6(1) Reporting Guide for Cisco Unified Customer Voice Portal, Release 11.6(1)

Cisco Unified Customer Voice Portal - Configuration Guides ...

Book Title. Administration Guide for Cisco Unified Customer Voice Portal, Release 11.5(1) Chapter Title. Cisco Unified Customer Voice Portal. PDF - Complete Book (4.64 MB) PDF - This Chapter (1.88 MB) View with Adobe Reader on a variety of devices

Cisco Packaged Contact Center Enterprise Features Guide ...

- Programming Guide for Cisco Unified CVP VXML Server and Unified Call Studio describes how to build components that run on the Cisco Unified VXML Server.
- Reporting Guide for Cisco Unified Customer Voice Portal describes the Reporting Server, including how to configure and manage it, and discusses the hosted database.

Disaster Recovery for PCCE and CVP - Cisco Community

Currently (CVP version 7.0(1)) it is not allowed to configure the SNMP community strings for CVP OAMP Server and CVP Media Server. You can configure the SNMP community string for the Call Server and VXML Server though. In order to do that you may

Cisco Unified Customer Voice Portal Documentation Guide ...

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The following table outlines the Cisco Unified Customer Voice Portal (CVP) configuration tasks for Packaged 2000 Agents deployment. Note: The CVP configurations are site specific. Side A and Side B configurations per site must be the same. ... For details on CA certificate, see Cisco Finesse Administration Guide at https://www.cisco.com/c/en/us/td/docs/voice/cvp/12.0/finadmin/cisco_finesse_administration_guide.pdf.

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